

## Fundsmith LLP

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Dear Fellow Investor,

This is the eleventh annual letter to owners of the Fundsmith Equity Fund ('Fund').

The table below shows performance figures for the last calendar year and the cumulative and annualised performance since inception on 1st November 2010 and various comparators.

% Total Return	1 <sup>st</sup> Jan to 31 <sup>st</sup> Dec 2020	Inception to 3 Cumulative	31 <sup>st</sup> Dec 2020 Annualised	Sharpe ratio⁵	Sortino ratio⁵
Fundsmith Equity Fund <sup>1</sup>	+18.3	+449.3	+18.2	1.11	1.06
Equities <sup>2</sup>	+12.3	+214.8	+11.9	0.56	0.52
UK Bonds <sup>3</sup>	+4.6	+47.5	+3.9	n/a	n/a
Cash⁴	+0.3	+6.3	+0.6	n/a	n/a

<sup>&</sup>lt;sup>1</sup>T Class Acc shares, net of fees, priced at noon UK time, source: Fundsmith LLP

The table shows the performance of the T Class Accumulation shares, the most commonly held share class and one in which I am invested, which rose by +18.3% in 2020 and compares with a rise of +12.3% for the MSCI World Index in sterling with dividends reinvested. The Fund therefore beat this comparator in 2020, and our Fund is the second best performer since its inception in the Investment Association Global sector with a return 283 percentage points above the sector average which has delivered just +166.6% over the same timeframe. The annual return of 18.3% is almost exactly in line with our ten year average.

However, I realise that many or indeed most of our investors do not use these as the natural comparator for their investments. Those of you who are based in the UK may look to the FTSE 100 Index ('FTSE 100') as the yardstick for measuring your investments and may hold funds which are benchmarked to this index and often hug it. The FTSE 100 delivered a total return of -11.5% in 2020 so our Fund outperformed this by a margin of 29.8 percentage points.

<sup>&</sup>lt;sup>2</sup> MSCI World Index, £ net, priced at US market close, source: Bloomberg

<sup>&</sup>lt;sup>3</sup> Bloomberg/Barclays Bond Indices UK Gov. 5–10 yr., source: Bloomberg

<sup>&</sup>lt;sup>4</sup> 3 Month £ LIBOR Interest Rate, source: Bloomberg
<sup>5</sup> Sharpe & Sortino ratios are since inception on 1.11.10 to 31.12.20, source: Financial Express Analytics

For the year the top five contributors to the Fund's performance were:

PayPal +5.1% IDEXX +3.1% Microsoft +2.8% Intuit +1.5% Facebook +1.4%

Microsoft makes its sixth appearance whilst PayPal is putting in an appearance for the fourth year running. IDEXX is making its third appearance. Someone once said that no one ever got poor by taking profits. This may be true but I doubt they got very rich by this approach either. We are not the sort of people who ever declare victory — we invest with a strong sense of paranoia — but it continues to be pleasing to note the contribution of Facebook which was certainly our most controversial stock purchase and led to more questions (and demands for its sale) from some of our investors than any other company. We had similar views expressed to us when we purchased Microsoft. You rarely get to purchase high quality businesses at cheap prices unless there is a 'glitch' which provides an opportunity to do so.

## The bottom five were:

Amadeus -1.1%
Sage -0.6%
InterContinental Hotels -0.6%
Becton Dickinson -0.4%
Philip Morris -0.2%

We hardly need to discuss the reasons for the poor performance of Amadeus and InterContinental Hotels. Airline and travel reservations and hotel management have not been happy places to be in the past year, although it is worth noting nowhere near as bad as investing in actual airlines or hotels. Amadeus's share price fall of -13.5% in 2020 compares with a drop of -27.9% for the Bloomberg World Airlines Index. InterContinental's share price fall of -9.9% compares with a drop of -35.1% for the Dow Jones US Hotel and Lodging REIT Index. This illustrates the virtues of Amadeus's and InterContinental's business models in contrast to the industries they serve.

However, in both cases whilst they face a difficult situation, we are pleased that management has spent its time and effort managing liquidity and costs in an effort to ensure that they survive these events rather than pointlessly speculating about the likely timescale and course of recovery. In both cases we believe that they should not only survive but also strengthen their competitive position.

Sage's share price remains in the doldrums as we wait to see whether the new management team can make the product fit for purpose in the age of the cloud and subscription software and compete effectively with those who can.

We are impressed with Philip Morris's development of Reduced Risk Products or RRPs, most notably its heat not burn system iQOS. It seems we are not the only ones to view it this way as it was recently included in the Dow Jones Sustainability North America Index for the first time. For the moment the shares are weighed down by COVID related disruption to some of its markets and simple prejudice which seems to prevent some commentators from weighing the benefits the RRPs bring against the obvious fact that it is a tobacco company.

We sold our stakes in Clorox and Reckitt Benckiser and purchased stakes in Nike and Starbucks during the year. Clorox and Reckitt Benckiser traded strongly due to the rush to purchase increased quantities of household cleaning products, personal cleaning products and OTC medicines. We felt that in both cases the ratings achieved did not reflect the pedestrian nature of these businesses in more normal circumstances or the issues they face which may come back into focus if or when the COVID related boost fades. Moreover, at the same time as these two stocks were enjoying an unusually good performance, two other companies which we admire saw share price falls of over 40% at the height of the panic over COVID — Nike and Starbucks. They are probably familiar to you as the world's leading sneaker and sporting apparel supplier and the leading coffee shop brand. Both are companies with high returns on capital and good growth rates — two characteristics which we seek.

In the case of Nike we felt that few companies were as well adapted to digital distribution of its products which has become de rigeur as a result of the COVID induced restrictions.

Whilst it is easy to see the challenge to the lockdowns for Starbucks's urban outlets which partly rely on seating and coffee collected on the way to the office, this is far from their only format. The sometimes spectacular queues and resulting traffic jams at Starbucks drivethrough outlets both illustrate another format and testify to the continued loyalty to the brand as does the rise in loyalty club members in 2020. During this period Starbucks's main competitor in its second largest market — Luckin Coffee in China — was exposed as a fraud in yet another illustration of the rule that it is only when the tide goes out that you find out who has been swimming naked.

After the COVID lockdowns we also purchased a stake in LVMH—the world's leading designer and luxury goods business. Although we had some exposure to luxury goods through our cosmetics and drinks companies, we had no exposure to designer apparel and jewellery which LVMH brings.

We continue to apply a simple three step investment strategy:

- Buy good companies
- Don't overpay
- Do nothing

I will review how we are doing against each of those in turn.

As usual we seek to give some insight into the first and most important of these — whether we own good companies — by giving you the following table which shows what Fundsmith would be like if instead of being a fund it was a company and accounted for the stakes which it owns in the portfolio on a 'look through' basis, and compares this with the market, in this case the FTSE 100 and the S&P 500 Index ('S&P 500'). This shows you how the portfolio compares with the major indices and how it has evolved over time.

	Fundsmith Equity Fund Portfolio				S&P 500	FTSE 100				
Year ended	2013	2014	2015	2016	2017	2018	2019	2020	2020	2020
ROCE	31%	29%	26%	27%	28%	29%	29%	25%	11%	10%
Gross margin	63%	60%	61%	62%	63%	65%	66%	65%	44%	39%
Operating margin	24%	25%	25%	26%	26%	28%	27%	23%	12%	9%
Cash conversion	108%	102%	98%	99%	102%	95%	97%	101%	94%	95%
Interest cover	16x	15x	16x	17x	17x	17x	16x	16x	6x	6x

Source: Fundsmith LLP/Bloomberg. ROCE, Gross Margin, Operating Profit Margin and Cash Conversion are the weighted mean of the underlying companies invested in by the Fundsmith Equity Fund and mean for the FTSE 100 and S&P 500 Indices. The FTSE 100 and S&P 500 numbers exclude financial stocks. Interest Cover is median. 2013-2019 ratios are based on last reported fiscal year accounts as at 31st December and for 2020 are Trailing Twelve Months and as defined by Bloomberg. Cash Conversion compares Free Cash Flow per Share with Net Income per Share. Percentage change is not calculated if the TTM period contains a net loss

Returns on capital and profit margins were lower in the portfolio companies in 2020. This is hardly surprising in light of events in the economy, but the scale of the falls were hardly disastrous. When people have said to us, 'You invest in non-cyclical businesses' I always reply that I have never found one. It is the degree of cyclicality in our portfolio which we seek to control through our stock selection. As a group our stocks still have excellent returns, profit margins and cash generation even in poor economic conditions. As you can see the same cannot be said for the major indices even though they have the benefit of including our good companies.

The average year of foundation of our portfolio companies at the yearend was 1922. They are just under a century old collectively.

Consistently high returns on capital are one sign we look for when seeking companies to invest in. Another is a source of growth — high returns are not much use if the business is not able to grow and deploy more capital at these high rates. So how did our companies fare in that respect in 2020? The weighted average free cash flow (the cash

the companies generate after paying for everything except the dividend, and our preferred measure) grew by 8% in 2020.

This leads onto the question of valuation. The weighted average free cash flow ('FCF') yield (the free cash flow generated by the companies divided by their market value) of the portfolio at the outset of the year was 3.4% and ended it at 2.8%, so they became more highly rated as growth in the share prices has significantly outperformed growth of the free cash flows. Whilst this is a good thing from the viewpoint of the performance of their shares and the Fund, it makes us nervous as changes in valuation are finite and reversible, although it is hard to see the most likely source of such a reversal — a rise in interest rates — in the near future.

The year-end median FCF yield on the S&P 500 was 3.7%. The year-end median FCF yield on the FTSE 100 was 4.2%. More of our stocks are in the former index than the latter and I will not repeat the explanation which I gave in my 2017 annual letter on why I think the FTSE 100 is not an appropriate benchmark or investment proxy for our investors to use. Moreover, the valuation disparity with the FTSE 100 has been widened by the portfolio's 30% outperformance of the FTSE 100 during the year. It's hard to outperform by such a wide margin without becoming relatively more highly valued unless the portfolio's cash flows have grown at a similar differential rate. What the market seems to be rewarding is consistency of performance which has been emphasised by economic conditions in 2020.

Our portfolio consists of companies that are fundamentally a lot better than the average of those in either index and are valued much more highly than the average FTSE 100 company and higher than the average S&P 500 company. It is wise to bear in mind that despite the rather sloppy shorthand used by many commentators, highly rated does not equate to expensive any more than lowly rated equates to cheap.

Turning to the third leg of our strategy, which we succinctly describe as 'Do nothing', minimising portfolio turnover remains one of our objectives and this was again achieved with a portfolio turnover of 4.1% during the period. It is perhaps more helpful to know that we spent a total of just 0.03% (3 basis points) of the Fund's average value over the year on voluntary dealing (which excludes dealing costs associated with fund subscriptions and redemptions as these are involuntary). We have held nine of our portfolio companies since inception in 2010.

Why is this important? It helps to minimise costs and minimising the costs of investment is a vital contribution to achieving a satisfactory outcome as an investor. Too often investors, commentators and

advisers focus on, or in some cases obsess about, the Annual Management Charge ('AMC') or the Ongoing Charges Figure ('OCF'), which includes some costs over and above the AMC, which are charged to the Fund. The OCF for 2020 for the T Class Accumulation shares was 1.06%. The trouble is that the OCF does not include an important element of costs — the costs of dealing. When a fund manager deals by buying or selling, the fund typically incurs the cost of commission paid to a broker, the bid-offer spread on the stocks dealt in and, in some cases, transaction taxes such as stamp duty in the UK. This can add significantly to the costs of a fund, yet it is not included in the OCF.

We provide our own version of this total cost including dealing costs, which we have termed the Total Cost of Investment ('TCI'). For the T Class Accumulation shares in 2020 this amounted to a TCI of 1.09%, including all costs of dealing for flows into and out of the Fund, not just our voluntary dealing. We are pleased that our TCI is just 0.03% (3 basis points) above our OCF when transaction costs are taken into account. However, we would again caution against becoming obsessed with charges to such an extent that you lose focus on the performance of funds. It is worth pointing out that the performance of our Fund tabled at the beginning of this letter is after charging all fees which should surely be the main focus.

Some commentators have attributed our recent outperformance to the performance of technology stocks accompanied by warnings that a 'bubble' is building in technology stocks rather like the Dotcom Bubble and that it may burst with similar ill effects. The technology heavy NASDAQ Index has provided a total return of +40.9% in 2020 and the MSCI World Information Technology Index delivered +40.2% so maybe they have a point.

I suspect that some of these commentators are the same ones who told you some years ago that our investment strategy was too heavily dependent on consumer staples stocks which they also viewed as over-rated. However, it's always good to start with the facts. Our Fund's sectoral exposure was as follows at the year-end:

Sector	%
Technology	28.9
Consumer Staples	27.0
Healthcare	22.6
Consumer Discretionary	10.1
Communication Services	4.5
Industrials	3.4
Cash	3.5

Technology is certainly the largest sectoral exposure but it is closely followed by Consumer Staples and in fact if you take all our consumer

stocks — discretionary and staples — together, they far outweigh our technology exposure.

Moreover, I am not sure that these sector labels are all that helpful in determining what we are really exposed to. For example, our Communication Services holding is in fact Facebook. Isn't that a technology company?

What do the following companies have in common? Amadeus, Automatic Data Processing, Facebook, Intuit, Microsoft, PayPal, Sage and Visa? They are all owned by our Fund and they are all labelled as technology companies. Yet they span airline reservation systems: payroll processing; social media, digital advertising communications; accounting and tax software; operating systems, distributed computing (the 'cloud'), software development tools, business applications and video gaming; and payment processing. I would suggest that the secular drivers of these businesses have some distinct differences and that their prospects are not governed by a single factor — technology. This one size fits all label does not help much in evaluating them.

There are also issues with the relative valuation of some technology businesses which — like a number of businesses of the sort we seek to invest in — rely on intangibles.

The main assets of the companies we seek to invest in are often intangible. Some examples of intangible assets are brands, copyrights, patents, know-how, installed bases of equipment which require servicing and maintenance and so produce customers who are locked-in to the supplier, software systems which are critical to a business or person and so-called network effects. They are distinct from tangible assets such as real estate, machinery and equipment, and vehicles.

The return on intangible assets is higher as they mostly need to be funded with equity not debt and attract an appropriate return. Lenders seem to crave the often false security of lending against tangible collateral. Intangible assets can also last indefinitely if they are well maintained by advertising, marketing, innovation and product development and the duration of an asset is an important factor in figuring out its real returns.

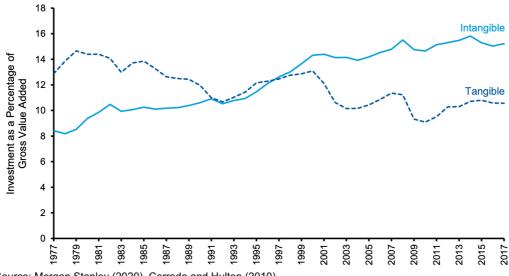
However, there are obvious problems in comparing businesses which rely on tangible assets with those that rely mostly on intangibles. Tangible assets appear on a company's balance sheet. Cash is expended to purchase them or liabilities are assumed (debt or leases) and the assets are placed on the balance sheet. Only the depreciation charge, if any, enters the profit and loss account and there may be no

impact on cash flow after the purchase. In contrast, intangible assets are mostly built through spending which goes through the profit and loss account and cash flow. Although some software development is capitalised, most is not and neither is brand development nor most research & development. Of course acquisitions skew this picture.

The net result is that for any given level of investment in assets, the profitability of a company building an intangible asset is likely to be depressed versus a company building or buying a tangible asset. This makes a mockery of the comparison of their valuations which are done by some commentators and investors who simply compare their price-to-earnings ratios ('PE').

In addition, the degree to which this needs to be taken into account in making such comparisons has been rising. The chart below shows the rise of intangible investments by US corporations:

## The Rise of Intangible Investments in the US, 1977-2017

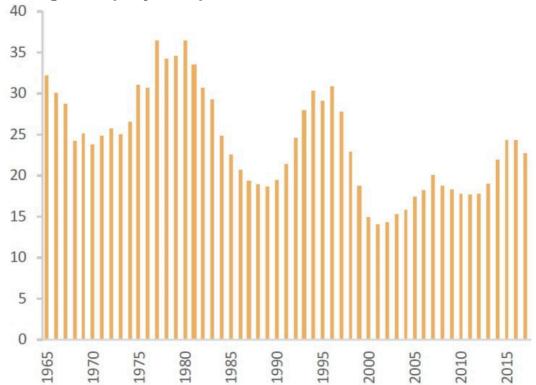


Source: Morgan Stanley (2020), Corrado and Hulten (2010)

As you can see intangible investments have been rising inexorably since the mid-1970s and overtook the proportion of investment in tangible assets in the 1990s — not coincidentally as the internet age hit full pace.

This not only makes comparisons between different types of company difficult, it also makes assertions about market valuations over time — such as the Cyclically Adjusted PE (or CAPE) difficult. A simple illustration of this is that in 1964 the average (median) tenure of a company that was in the S&P 500 was 33 years. By 2016 this had fallen to 24 years:

## Average Company Lifespan in S&P 500 Index



Source: Innosight analysis based on public S&P 500 data sources. <u>www.innosight.com</u>. Years, rolling 7 year average

They are not the same companies and at least in part not even the same sort of companies.

I lived through the rise and fall of the Japanese equity market. When it reached its peak in 1989 with a PE of over 60 we were told that this was because Japanese company accounting was much more conservative than western companies. In fact, their shares were just expensive. So I am wary of explanations for why we should accept high valuations, especially if they are based upon theories about accounting. But whilst Sir John Templeton did say that the four most dangerous words in investment are 'This time it's different' (which is actually five words before anyone points this out) sometimes it really is different and if you miss such inflection points it is to the detriment of your net worth.

It is impossible for me to report on 2020 without mentioning COVID. I hope you agree that our portfolio performed well, both in terms of the share price performance and the fundamental performance of the companies, which is just as important.

It is also important to note that our operations were not impaired by the lockdowns and travel restrictions. Whilst the performance of the fund is important, it is also important that if you wish to contact us you can and are dealt with promptly and efficiently. You should be able to get any information you reasonably require which should be accurate and up to date. Perhaps most importantly, if you wish to deal — including redeeming your investment — we can execute for you. All of these vital functions continued seamlessly throughout the depths of the lockdowns. We have long been managing the dealing, operations, portfolio management and research across a number of widespread geographies, much to the amazement of some people who felt this could only be accomplished in a few London postcodes. So the need to Work From Home and an inability to travel were not major obstacles for us.

Sadly, one thing which won't be business as usual is our Annual Meeting. Given the ongoing restrictions on public gatherings we have taken the decision that we will not be able to host an in-person meeting this year. However, we are delighted that Ian King from Sky News will chair a recorded question and answer session that we will post on our website on Tuesday 2<sup>nd</sup> March. Please send your questions to <u>ASM@fundsmith.co.uk</u> and Ian will select the most topical which Julian and I will endeavour to answer.

One of the mantras which has been regularly trotted out by commentators is that the events of 2020 are unprecedented. Whilst that is literally true, as Mark Twain observed, history doesn't repeat itself but it often rhymes. It is certainly true that most of us have never experienced anything like it, yet it may not be strictly true that the events of 2020 are without precedent.

There have been six identifiable pandemics over the past 130 years:

Recent Pandemics	<b>Estimated Deaths</b>
Russian Flu (1889–90)	1m
Third Plague (1894–1922)	12m
Spanish Flu (1918–19)	50m
Asian Flu (1957–58)	2–5m
Hong Kong Flu (1968–69)	1–4m
Swine Flu (2009–10)	0.5m

We might be able to draw some parallels from these past pandemics as a guide for what may happen as a result of COVID.

One of the conclusions that you might draw from the economic effects of pandemics is that they do not so much cause new trends but rather they accelerate some existing trends.

The most obvious comparator — and one which people have most frequently alighted upon — is the Spanish Flu pandemic of 1918–19. The death toll of at least 50 million people caused a reduction in the workforce which may have been a factor in the subsequent widespread adoption of assembly line techniques for mass production. The assembly line was not invented as a result of the

Spanish Flu pandemic — the Model T Ford was put on an assembly line in 1913 — but it accelerated its adoption.

The increase in productivity this delivered helped to fuel an economic boom as the cost of production of items such as cars and household electrical appliances were reduced as the volume of production rose so that they became affordable by the middle classes for the first time. This helped to fuel the economic and stock market boom of the Roaring Twenties.

Might something similar happen as a result of COVID? Obviously, I do not know, and fortunately my predictive capability is not the basis of our investment strategy. However, there are some clear signs that existing trends have been accelerated by COVID. For example:

- E-commerce
- Online working from remote locations using the cloud or distributed computing
- Home cooking and food delivery
- Online schooling and medicine
- Social media and communications
- Pets which have become more important in isolation and when their owners are at home more
- Automation and Al

The result is that many people have become more productive. Salespeople can visit many more clients if video conferencing is acceptable and at virtually no incremental cost. We receive reports of factories which we are told are operating with 50% staffing due to social distancing rules but which have more or less maintained production. I wonder what conclusion that leads to.

Of course not all businesses benefit from these developments. The airline industry, hospitality, bricks & mortar retailing and office property may all have some very difficult problems to face, just as you wouldn't have wanted to have been a saddler when Henry Ford and his competitors hit their stride.

I became increasingly bemused listening to or reading various commentators predict that the economic recovery from the COVID lockdowns would be V shaped, or shaped like a U, an L, a W, a bathtub or like the Nike swoosh (I'm not making this up). But just when I was bored of this entire meaningless alphabet soup of predictions, I came across one that I thought might be correct and help to explain what may happen. It was that the recovery may be shaped like a K. A K shaped recovery occurs when different sectors of the economy

emerge from a downturn with sharply differing trajectories — like the arms of the Roman letter K.

Imagine if you had been told this time last year that there would be a pandemic and that the measures taken to contain it would so affect the world economy that US GDP would fall by 9% in the second quarter of the year and the hospitality and travel sectors would be devastated by the measures as would large segments of traditional retail activity. Considering this would you have predicted that the MSCI World Index would deliver a return of 12.3%, slightly above its ten year average? Hopefully this illustrates the dangers of forecasting and market timing even when you know what major events will occur.

I will leave you with this thought: What are the similarities between a forecaster and a one-eyed javelin thrower? Answer: Neither is likely to be very accurate but they are typically good at keeping the attention of the audience.

Finally, may I wish you a happy New Year, a COVID free 2021 and thank you for your continued support for our Fund.

Yours sincerely,

Teny Smith

Terry Smith

Fundsmith LLP

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Sources: Fundsmith LLP & Bloomberg unless otherwise stated.

Portfolio turnover has been calculated in accordance with the methodology laid down by the FCA. This compares the total share purchases and sales less total creations and liquidations with the average net asset value of the fund.

PE ratios and Free Cash Flow Yields are based on trailing twelve month data and as at 31st December 2020 unless otherwise stated.

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